

OUR VALUES

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# NETIQUETTE

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Solisco is pleased to welcome you to its different platforms, the ideal place to get informed, express yourself and exchange with others. We truly enjoy reading and hearing what you have to say.

### Official definition

“Netiquette” is the set of rules governing conduct and courtesy in Web-based communications, namely in exchanges on forums and via email.

### Diversity and openness

We invite you to comment on our social media accounts. Everyone is welcome, no matter their age, gender or ethnic origin.

Know that any defamatory, hateful, racist, xenophobic, homophobic, sexist or disparaging remarks will be removed without notice.



## OUR VALUES

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### **Quality communication**

We believe that it is entirely possible to share a different viewpoint without using vulgar, obscene, offensive or malicious language. For everyone's benefit, comments considered insulting or shocking will be removed without notice.

When a message is written all in capital letters, it is perceived as if the person were shouting. Comments are just as valid and much more pleasant to read when they are written normally, in sentence case.

Messages having nothing to do with our company, either directly or indirectly, will be removed. Advertising will not be tolerated in any form.

Know that we read and consider every comment. It is therefore no use to persist and repeat yourself. Messages published several times may be removed.

We encourage users to discuss and share their opinions. However, it is less enjoyable when the conversation becomes a private dialogue between a small number of participants or devolves into a fight. In the event of abuse, such messages will be removed without notice.

### **Personal information and confidentiality**

Our employees are bound to protect the confidentiality of the information they receive in the course of their duties and, as ambassadors of Solisco's brand, are expected to demonstrate exemplary conduct. They may not disclose any personal information about Solisco or its related brands on these platforms.

Former Solisco employees are also bound to protect the confidentiality of the information they received when they were working for us. Failure to do so will not be tolerated on our platforms. Should dissatisfaction with an employer-employee relationship arise, we invite you to notify us directly and privately.

### **Respecting Solisco's netiquette rules**

Despite its open-mindedness, Solisco reserves the right to remove comments, ban users or even amend these terms of use at any time without notice.

Users who participate in discussions on Solisco's official platforms agree to respect these netiquette rules. If they fail to do so, they could have their comments removed without notice and could have their access to the different pages revoked.